

GENERATORJOE LIMITED WARRANTY

GeneratorJoe or its supplier, that builds equipment for GeneratorJoe on an OEM basis warrants to the purchaser; each product of its sale or manufacturer is free from defects in materials and workmanship that its products will work properly when properly installed, serviced & operated under normal conditions and in accordance with the instruction manual.

This warranty shall be in effect on New Product for one (1) year or from the date the retail customer takes ownership or 180 days from the date the unit left the GeneratorJoe facility, whichever occurs first, and shall cover product built exclusively by GeneratorJoe and also applies to only parts installed on our product for that product at the time of the sale. Otherwise, the standard new parts warranty is ninety (90) days from date of sale. The GeneratorJoe must be notified within five (5) business days, in writing, of any product failure.

GeneratorJoe liability shall be limited to the cost of repairing or replacing such defective or failed part(s), based on vendor warranty only, provided the cost of such repair does not exceed the original unit cost of the part. Within the continental United States GeneratorJoe shall pay reasonable labor rates for repairs and for replacement parts within the warranty period. Outside of the Continental United States GeneratorJoe shall pay for replacement parts only within the warranty period. GeneratorJoe will not assume any expense or liability for repairs made outside its facility without prior written consent. Warranty coverage for removal and replacement of an engine is that which the OE engine manufacturer dictates; the customer will be responsible for additional labor for difficulty of access to, removal of or installation of said engine. Use of replacement parts not supplied or specified by GeneratorJoe will invalidate the limited warranty. Limits of mileage, travel time & labor exist and are applicable to vendor warranty coverage. Shipping costs will not be reimbursed. There is no coverage for airfare for any type of warranty repair or replacement services.

GeneratorJoe warranty does not cover troubleshooting expense, customer down time, labor charges associated with general service calls, i.e. disassembly, reassembly, transportation to or from a service facility or job site, malfunctions resulting from improper installation or alignment, lack of performance made in connection with normal maintenance services or the replacement of normal maintenance items, or stress caused by add-on components unknown to us.

GeneratorJoe will reimburse or credit the Distributor/Dealer for the repair or replacement under this warranty for any part found to be defective or the cause of a malfunction. Such reimbursement of credit will be based on current distributor/dealer cost of the parts. Warranty labor will be paid 100% up to \$50.00 per hour; anything over \$50.00 per hour will be paid at 50%, of the Distributor/Dealer's published Customer Labor Rate that's on file with GeneratorJoe.

This warranty shall not apply to any product or parts which have been damaged or rendered defective by misuse, negligence, mechanic or installer error, Act of God or accident outside of GeneratorJoe facility. Abuse by the customer or damage to the product by outside forces or war damage are explicitly not covered by the factory warranty under any circumstances. Electrolysis is not covered by warranty.

The GeneratorJoe shall not be liable for consequential and incidental damages, loss or expense, directly or indirectly, from the use of its product or parts or any other cause. We disclaim any warranty of merchantability or fitness for a particular purpose.

The above warranty supersedes and is in lieu of all other warranties, expressed or implied, and of all other liabilities or obligations on the part of GeneratorJoe. No person, agent or dealer is authorized to give any warranties on the behalf of GeneratorJoe, nor is to assume for this GeneratorJoe any other liability in connection with any of its products unless made in writing and signed by an officer of GeneratorJoe/Northeast Isuzu.

For engine warranty see the manufacturer's warranty.

GeneratorJoe



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